



Delaware Criminal Justice Information System is Keeping Sensitive Information Protected from Misuse

“The logging system performed fantastically better than expected. Turnaround time with the system was fabulous. Breach investigation time decreased by more than 90%.”

- P. Bell

Executive Director, Delaware Criminal Justice Information System, the State of Delaware



Challenges

- Keep up with rising volume of fraudulent threats
- Shortcomings with investigation process including manual and labor intensive, left room for error and a long turnaround time
- Lacked insight into who, what when fraudulent attacks of data were taking place

Solution

- Bottomline's Cyber Fraud and Risk Management (CFRM) Solution to monitor how end-users utilize confidential criminal justice data and detect or prevent misuse

Results

- Investigation time decreased by more than 90%
- Full visibility into user actions
- Supports compliance of Delaware's laws relating to access and dissemination of records
- Real-time alerts
- Recorded data is encrypted and digitally signed, meeting forensic evidence requirements

[READ FULL STORY](#)